

PANELISTS



CHRIS MATKINS
GENERAL MANAGER
FORT
COLLINS/LOVELAND
WATER DISTRICT



FORT COLLINS • LOVELAND WATER DISTRICT

Serving 45,000 customers in City of Fort Collins, City of Loveland, Town of Windsor, Town of Timnath, Larimer and Weld Counties



FORT COLLINS • LOVELAND
WATER DISTRICT

Cost Requirements:

- ▶ Increased Investment at Treatment Plant and in Distribution System (Aging Infrastructure)
- ▶ Increased Regulatory Requirements
- ▶ Our Values: Customer Service, Quality, Transparency, Accountability, Trust/Credibility, Professionalism



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Constraints and challenges:

- ▶ Commitment to serve
- ▶ Diversity of customers, expectations, politics
- ▶ FCLWD has no Land Use opinion, no control
 - ▶ Coordinate with community planning at Comprehensive and Master Plan stages to understand what will be asked of us
- ▶ No enforcement/policing ability



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Preparing for the Future:

- ▶ Increased future revenue will help us meet future needs
- ▶ Pricing is now better aligned with usage patterns and the market
 - ▶ Cost of Service Study
 - ▶ Irrigation demands are expensive
- ▶ Increasing our efforts to ensure efficient use of resource
 - ▶ Existing customers - tiered usage pricing, leak detection,
 - ▶ Future customers - “growth pays its own way”
- ▶ Policy advances:
 - ▶ Smaller lots = smaller fees
 - ▶ Non-potable systems: fee accommodations being considered